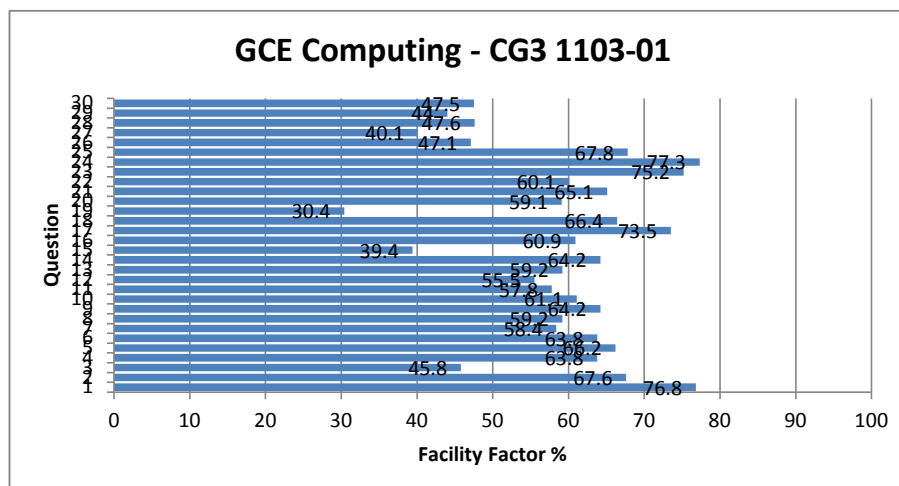


## GCE Computing - CG3 1103-01

All Candidates' performance across questions

Question Title	N	Mean	S.D.	Max Mark	FF	Attempt %
1	910	4.6	1.2	6	76.8	100
2	904	1.4	0.7	2	67.6	99.3
3	874	0.9	0.7	2	45.8	96
4	893	3.8	1.6	6	63.8	98.1
5	894	1.3	0.8	2	66.2	98.2
6	846	1.9	1.2	3	63.8	93
7	897	1.2	0.8	2	58.4	98.6
8	873	1.8	1	3	59.2	95.9
9	882	1.3	0.9	2	64.2	96.9
10	900	1.2	0.7	2	61.1	98.9
11	884	1.7	1.1	3	57.8	97.1
12	901	1.7	0.9	3	55.5	99
13	901	1.2	0.8	2	59.2	99
14	882	2.6	1.3	4	64.2	96.9
15	882	1.2	1.1	3	39.4	96.9
16	877	0.6	0.5	1	60.9	96.4
17	864	2.9	1.2	4	73.5	95
18	774	2	1.2	3	66.4	85
19	843	0.3	0.5	1	30.4	92.6
20	846	0.6	0.5	1	59.1	93
21	902	0.7	0.5	1	65.1	99.1
22	892	3.6	1.6	6	60.1	98
23	875	2.3	1	3	75.2	96.2
24	884	2.3	0.9	3	77.3	97.1
25	901	3.4	1.2	5	67.8	99
26	879	2.8	2.2	6	47.1	96.6
27	849	1.2	1.1	3	40.1	93.3
28	854	2.9	1.6	6	47.6	93.8
29	807	0.4	0.5	1	44	88.7
30	890	5.2	2.5	11	47.5	97.8



2

5

Many organisations carry out *disaster planning* for their computer systems.

Explain why disaster planning is very important and describe elements of disaster planning which can allow an organisation to recover quickly following a disaster. [5]

Disaster planning is used to minimise financial losses when a disaster happens however some money and customer goodwill will be lost.

For a disaster such as a power cut, a company should purchase an uninterruptable power supply (UPS). This ensures e.g. servers will shutdown correctly.

Staff must have sufficient training to react during a disaster and to recover quickly afterwards.

Backups should be stored offsite (in case of fire, flood etc.) These can then be restored after a disaster, so little ~~and~~ to no data is lost.

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Disaster planning is very important because organisations can lose a lot of money if any important files are lost. One element of disaster planning is backups, ~~the~~ data should be backed up regularly so that if a disaster occurs then only the most recent data will be lost. Another element of ~~a~~ disaster planning that will allow them to recover quickly is ~~a~~ storing these backups in a secure, off-site location so that if there is a fire for example, the backups will not be destroyed along with the originals.

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Disaster planning is important so data is not lost.

To prepare for any disasters to happen such as fire, earthquakes, tsunamis, terrorist attack. The organisation must back up the data and store it off-site so it will be safe.

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2

6

The sales director of a company wishes to compare the sales (in thousand pounds) achieved by her sales staff in the previous month.

Design an algorithm using pseudo-code with the following inputs:

- the number of sales staff
- the sales figure for each member of staff

The algorithm should output:

- the mean of the sales figures
- the values of the sales figures which are below the mean
- how many sales figures are below the mean
- the lowest sales figure

For instance, if the inputs are:

**6**  
**45 55 65 65 10 60**

the outputs should be similar to:

**Mean = 50**

**Values below the mean = 45 10**

**Total number of values below the mean = 2**

**Lowest sales figure = 10**

[6]

Q26 Example 1

NumberOfStags

NumberOfStags AS Integer

Sales AS Integer Array

Total AS Integer

Mean AS Integer

Min AS Integer

Total = 0

Min = 999

INPUT NumberOfStags

FOR i AS Integer = 1 TO NumberOfStags

INPUT Sales[i]

Total = Total + Sales[i]

END FOR

Mean = Total / NumberOfStags

BelowMean AS Integer

BelowMean = 0

OUTPUT 'Mean = ', Mean

~~FOR i AS Integer = 1 TO NumberOfStags~~

~~IF Sales[i] < Mean~~

~~OUTPUT~~

OUTPUT 'Values ~~below~~ below the  
mean =

FOR i AS Integer = 1 TO NumberOfStags

IF Sales[i] < Mean

OUTPUT Sales[i]

BelowMean = BelowMean + 1

END IF

IF Sales[i] < Min

Min = Sales[i]

END IF

END FOR

OUTPUT 'Total number of values below  
the mean = ', BelowMean

OUTPUT 'Lowest sales figure', Min

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NumberOfStags AS Integer

Sales AS Integer Array

Total AS Integer

Mean AS Integer

Min AS Integer

Total = 0

Min = 999

INPUT NumberOfStags

FOR i AS Integer = 1 TO NumberOfStags

INPUT Sales[i]

Total = Total + Sales[i]

END FOR

Mean = Total / NumberOfStags

BelowMean AS Integer

BelowMean = 0

OUTPUT 'Mean = ', Mean

~~FOR i AS Integer = 1 TO NumberOfStags~~

~~IF Sales[i] < Mean~~

~~OUTPUT~~

OUTPUT 'Values ~~below~~ below the  
mean =

FOR i AS Integer = 1 TO NumberOfStags

IF Sales[i] < Mean

OUTPUT Sales[i]

BelowMean = BelowMean + 1

END IF

IF Sales[i] < Min

Min = Sales[i]

END IF

END FOR

OUTPUT 'Total number of values below  
the mean = ', BelowMean

OUTPUT 'Lowest sales figure', Min



## Q26 Example 2

Define Stage No.    Define  $i = 1$     Define Mean    Define Lowest = 9999  
Define Values Below ~~20~~ ~~mean~~ Mean    Define No. Values Below Mean

Input <number of sales staff>  
Stage No. = <number of sales staff>  
 ~~$i = \text{Stage No.}$~~

For  $i = 1$  ~~to Stage No.~~

Input <Sales figure>

Mean = Mean + <Sales figure>

if Lowest ~~>~~ = > <sales figure>

then Lowest = <sales figure>

end if

if  $i = \text{Stage No.}$

then Mean = Mean / Stage No.

~~else  $i = i + 1$  and loop~~

end for

else  $i = i + 1$

Output Mean

Output Values Below Mean

Output No. Values Below Mean

Output Lowest

## Q26 Example 2

Define Stage No.    Define  $i = 1$     Define Mean    Define Lowest = 9999  
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Input <number of sales staff>  
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 ~~$i = \text{Stage No.}$~~

For  $i = 1$  ~~to Stage No.~~

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Mean = Mean + <Sales figure>

if Lowest ~~>~~ = > <sales figure>

then Lowest = <sales figure>

end if

if  $i = \text{Stage No.}$

then Mean = Mean / Stage No.

~~else  $i = i + 1$  and loop~~

end for

else  $i = i + 1$

Output Mean

Output Values Below Mean

Output No. Values Below Mean

Output Lowest



### Q26 Example 3

Set number of stages  
Set array stages 0 to 5  
Set Mean  
Set below mean  
Set Total below mean  
Set lowest

Start

input number of stages = 6

input array stages

Pos 0 = 45

Pos 1 = 55

Pos 2 = 65

Pos 3 = 65

Pos 4 = 10

Pos 5 = 60

$$\text{Mean} = \text{Pos } 0 + \text{Pos } 1 + \text{Pos } 2 + \text{Pos } 3 + \text{Pos } 4 + \text{Pos } 5 \div \text{Number of stages}$$

~~Below~~ below mean = array stages 0 to 5 > Mean

Total below mean = number of items below mean

Lowest = Search array for lowest value.

Output Mean

Output below mean

Output Total below mean

Output lowest

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Set array stages 0 to 5  
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~~Below~~ below mean = array stages 0 to 5 > Mean

Total below mean = number of items below mean

Lowest = Search array for lowest value.

Output Mean

Output below mean

Output Total below mean

Output lowest



3

0

*Nu Stuff UK* has hundreds of high-street clothes shops around the country.

It is developing a new computer system which will involve each of its shops having a number of in-store computers which customers can use to look at the latest clothes, check if they are in stock and find out more about them.

The team developing this system need to consider the best type of human computer interface (HCI) for this application. The system needs to be easy to use in a possibly noisy and crowded environment in the shop.

Discuss the different types of HCI (both hardware and software) which would be suitable in this case and those which would be less suitable. [11]



The most suitable HCI in this case would be a touch screen with a GUI (graphical user interface). A touch screen would allow the user the ability to intuitively use the system whilst not taking up space in the ground environment. A touch screen would also allow the <sup>customer</sup> employees to use multi-gesture short cuts in order to intuitively use the system. In this case a GUI would be best because it can easily display pictures and can be very easy to learn for customers that have no experience. Customers would also be used to seeing using GUI's on mobile devices and PC's so the learning curve is not as steep.

Speech recognition would not be suitable because of background noise in the store, as well as this it would ~~not~~ probably struggle with having many different dialects being used. The In spite of this speech recognition would be the best option for those with physical disabilities.

Handwriting recognition would also be an unsuitable interface, it would require more powerful computers and would struggle with the variety of different handwriting as usually the system learns but would be useless to in this case.

A keyboard and mouse with a WIMP (windows, icons, menu, pointer) ~~was~~ interface may be suitable as it is intuitive and easy to use. The problem with a mouse and keyboard is that customers may break them or disassemble them and they take up more room than a touch screen.

A Console window would not be appropriate as it is unable to display images and is not very easy to use for inexperienced customers. Although the computer running console could be changed.

Forms dialogue may be suitable as an interface as it is very intuitive and easy to ~~use~~ use for inexperienced customers. The problem with forms dialogue is that although it is less resource intensive it is not as aesthetically pleasing than a full graphical user interface which may be important to customers.

In conclusion, although a more expensive option a touch screen with a GUI designed to be used with a touch screen (Large icons, gesture compatibility, on screen keyboard) is the most easy to use, takes up the least space and is not affected by noise.

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## Q30 Example 2

A graphical user interface would be more appropriate for this application because it is interactive, as offers help functions for example may tell shopper how to use the system. A graphical user interface also uses windows, icons, menus and pointers. This makes the system transparent because icons tell the user what applications are for example a search icon may have a magnifying glass icon. A GUI is also <sup>user friendly</sup> ~~interactive~~ because it is simple to use with clear navigation menus, the GUI system will also be similar to ones which customers have already experienced, this is important because the system must be easy to use as it is hard to concentrate in the busy environment of No Stuff UK store which is busy and crowded. The system will use pointers ~~devices~~, supported by a GUI for clicking on event driven icons and to narrow down search options. An alternative software based HCI would be a forms dialog system, this would be appropriate as it limits user input and

could be used to narrow a clothing query down based on customer input. The system is intuitive as the cursor moves from input box to input box although some validation such as presence checks may be required. With a forms dialog system input is ~~direct~~ into ~~drop down menus~~ typed into fields on screen - such as 'combo boxes' and drop down menus. This would be appropriate as it is easy to use and understand making it simple and easy to use in a crowded noisy shop environment. This is more appropriate than a speech recognition system which would not work with all the background noise of a noisy 'NU Stuff' UK store.

Input into the system for both GUI and forms dialog would be via touch screen because it is compact unlike a mouse and keyboard so could be used in a crowded shop. A touch screen is also intuitive to use making selections / input easy for the customer. Touch screens can also function as an output device saving space as no monitor is required, the devices can also be built into walls at the 'NU Stuff' UK stores saving more space and not getting in the way at crowded stores. Output via speech systems etc. would be inappropriate because of the noisy environment of the store so it could not be heard. Input via handwriting would also be inappropriate because all handwriting differs and it takes a long time for a device to be trained to cope with this, also poor handwriting may also not be recognised. This would be difficult to do in a crowded store if people wait around for a slow or poor writer. Small stylus used may also be lost and if dropped may be difficult to pick up in a crowded store. Input via an on screen (or touch screen) keyboard would be appropriate because it saves

space as a traditional keyboard is not used, typing is also more easily understood by a computer so less processing power would be required. Typing is also quicker so would save time, as required in a crowded store where many people may want to use the computer system.

A text based interface requiring input via command prompts would be inappropriate because it is difficult to understand and commands must be learnt something not possible in a crowded store where many customers will be novice users, also the noise in such store is not conducive to the learning of such complex commands.

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Some of the different types of HCI that could possibly be used are; graphical user interfaces, text based interface etc.

~~Set~~ Suitable hardware ~~or~~ software that could be used could be;

Touch screen as this can make everything quicker than typing in commands.

Graphical user interface would be good as you can visually see where you are going or looking at & have the chance to use shortcuts.

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